



<<LAST\_NAME>>

<<STREET>>

<<ADDITIONAL\_ADDRESS\_LINE>>

<<City, State, Zip-code>>

September 14, 2026

## REMINDER: Your New Visa Business Credit Card is Coming

Dear <<LAST\_NAME>>,

We're getting closer to the arrival of your new Health Advantage Credit Union **Visa business credit card**.

As the upcoming card conversion approaches, we want to share important information about what to expect and how to prepare.



### Important dates to keep in mind as we upgrade:

- **October 9<sup>th</sup>:** Your new Visa credit card will have been mailed by this date. Once received:
  - Activate your new Visa business credit card and store it until October 19, 2026.
  - Continue using your current business credit card as normal until October 16, 2026.
- **October 17<sup>th</sup> -18<sup>th</sup> (Conversion Weekend):** We will be transitioning to a new Visa card processing platform. During the conversion weekend, your current business credit card may experience temporary transaction limitations.
- **Monday, October 19<sup>th</sup>:** Begin using your new Visa business credit card.

**Learn more about making your payment, updating recurring payments, and other important card information** by viewing our **FAQs** at [healthadvantagecu.com/cardupgrade](https://healthadvantagecu.com/cardupgrade).

We appreciate your patience and cooperation as we complete this card conversion and prepare to bring you an improved card experience.

Sincerely,

Laura Crase  
President/CEO



SCAN ME